Mattermost

- one of many OARC community services
- funded by membership fees

● Usage
- o Member ⟺ Member
- o Member ⟺ Community communications
- o Facilitating coordinated responses

● Complements
- o other communication channels, eg, mailing lists such as dns-operations@dns-oarc.net

● Enhances
- o Workshop experience via Q & A, bi-directional dialog among attendees, speaker & presentation ratings

Server URL

OARC Mattermost URL: **https://chat.dns-oarc.net/**
Chrome, Firefox, Safari and Edge

Server URL

OARC Mattermost URL → https://chat.dns-oarc.net

The URL of your Mattermost server. Must start with http:// or https://.

Server Display Name

User's choice → DNS-OARC MEMBERS AND COMMUNITY

The name of the server displayed on your desktop app tab bar.

This URL will also be the *Server URL* in the Mattermost desktop apps.

Server Display Name is a user-designatable only in the desktop app

OARC Mattermost

1. Click ***Don't have an account?*** to establish an account

Don't have an account?

Chat platform for the DNS Operations
Community and OARC Members

Email or Username

Password

Forgot your password?

Log in

By participating here and at any other DNS-OARC activities you agree to
abide by the principles in the OARC Conduct Policy

Chat platform for the DNS Operations Community and OARC Members

2.Add your (work) email

Email address

3.Choose a username

Choose a Username

ⓘ You can use lowercase letters, numbers, periods, dashes, and underscores.

4.Set Password

Choose a Password 👁

ⓘ Must be 10-64 characters long and include both lowercase and uppercase letters, numbers, and special characters.

☐ I would like to receive Mattermost security updates via newsletter.
By subscribing, I consent to receive emails from Mattermost with product updates, promotions, and company news. I have read the Privacy Policy and understand that I can unsubscribe at any time

5.Click to create account

Create Account

By proceeding to create your account and use OARC Mattermost, you agree to our **Terms of Use** and **Privacy Policy**. If you do not agree, you cannot use OARC Mattermost.

By participating here and at any other DNS-OARC activities you agree to abide by the principles in the OARC Conduct Policy

Note: If you get a notice username or email are taken, attempt password reset to see if you already have an account.

⏱ Mattermost

Welcome to the team

Thanks for joining chat.dns-oarc.net.
Click below to verify your email address.

Verify Email

This email address was used to create an account with Mattermost.
If it was not you, you can safely ignore this email.

Download the desktop and mobile apps
For the best experience, download the apps for PC, Mac, iOS and Android.

Download

© 2022 Mattermost, Inc. 530 Lytton Avenue, Second floor, Palo Alto, CA, 94301
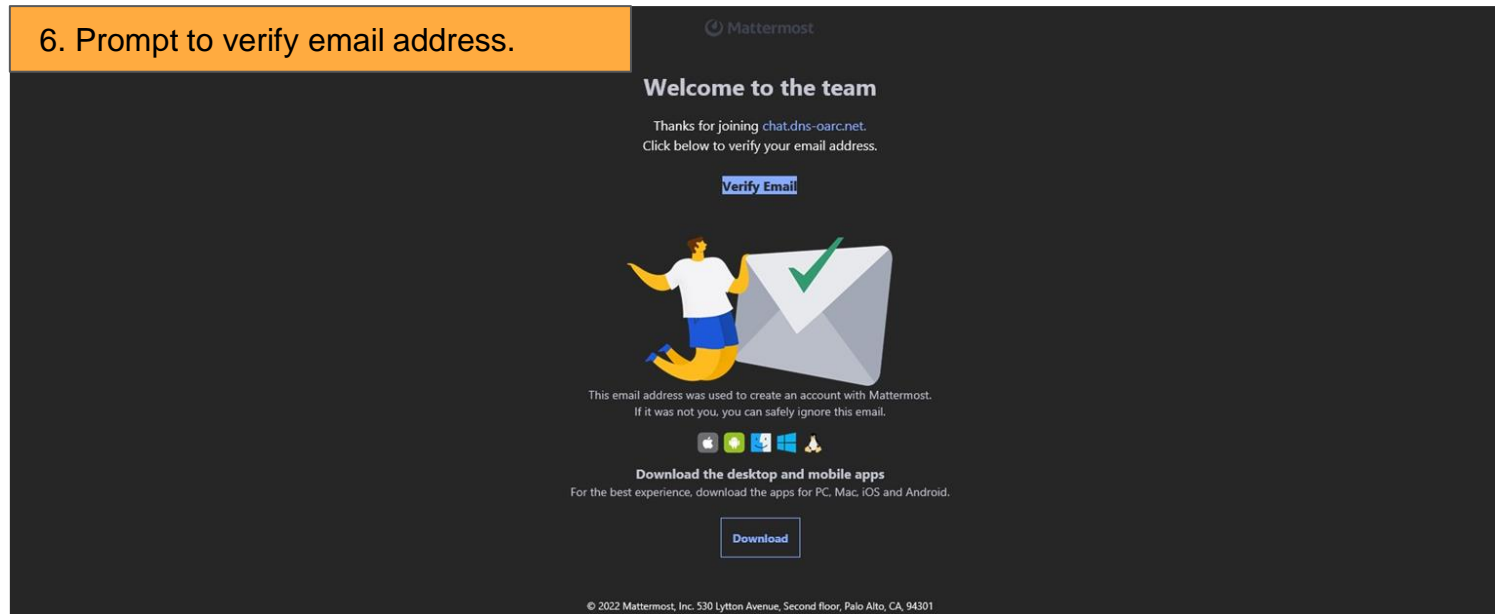
7. Choose a team after verification. ***Community*** Team: open to anyone.
DNS-OARC engages the worldwide DNS-community.

OARC Mattermost

Chat platform for the DNS Operations Community and OARC Members

Teams you can join:
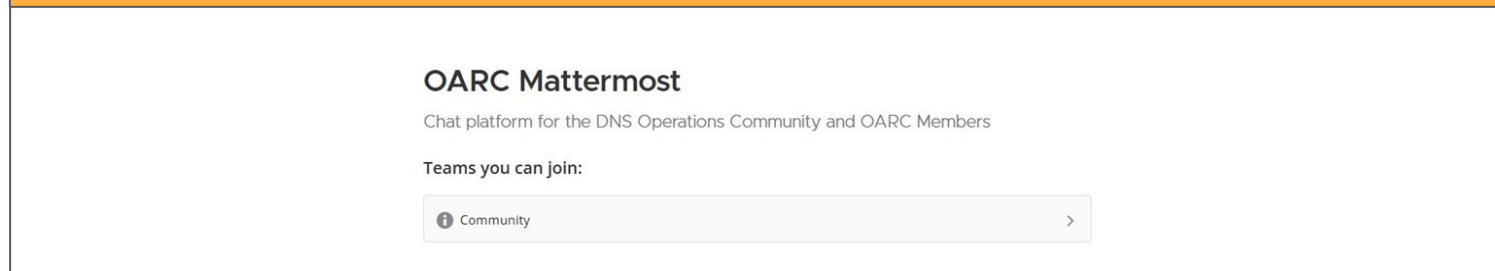
ⓘ Community   ＞

Success joining Community team and adding channels

'C' indicates successful sign-in

'M' indicates access to Members team

Adding channels – eg, Workshop channel

A. Click '+' next to '*Community'* or click on 'Add channels' under the Channels list and select *Browse Channels*

B. Scroll to '*Workshops'* and click to add it

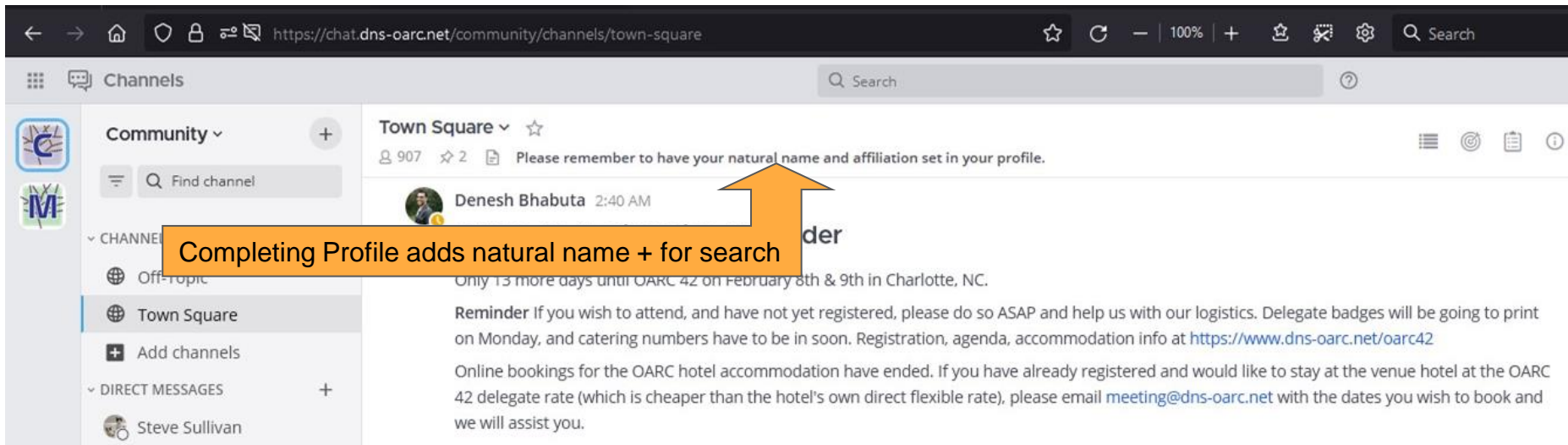# How do I search for others Community Members in Mattermost

Click Team to search

Then *View Members*

First name, last name, username or nickname

Note: Profiles not filled completely, results in difficulty of searching for other contacts

Community Members

steve

2 members of 907 total

@stevo2 - Steve Sullivan

@stevos - Steve Sullivan (Stevo)
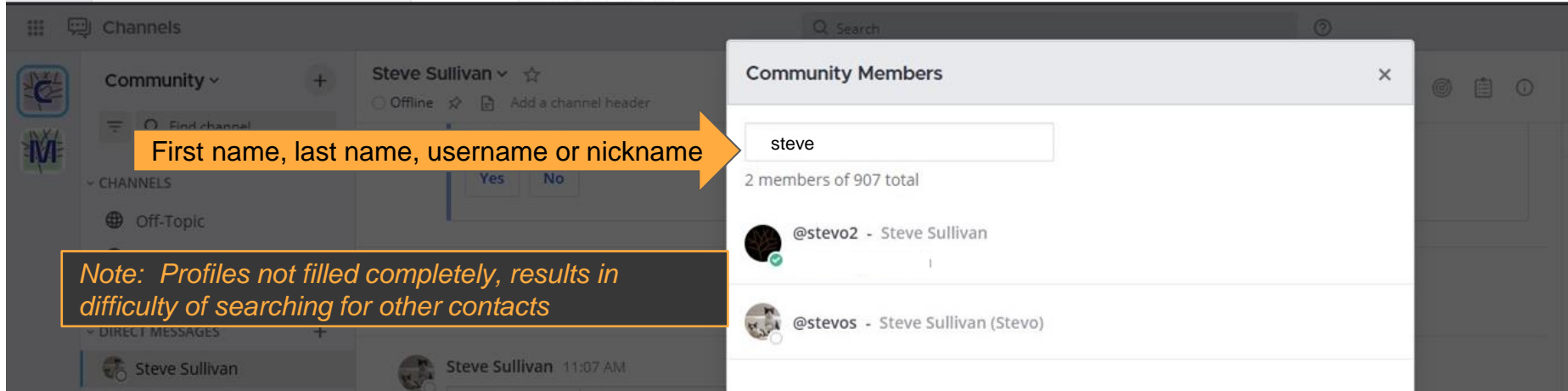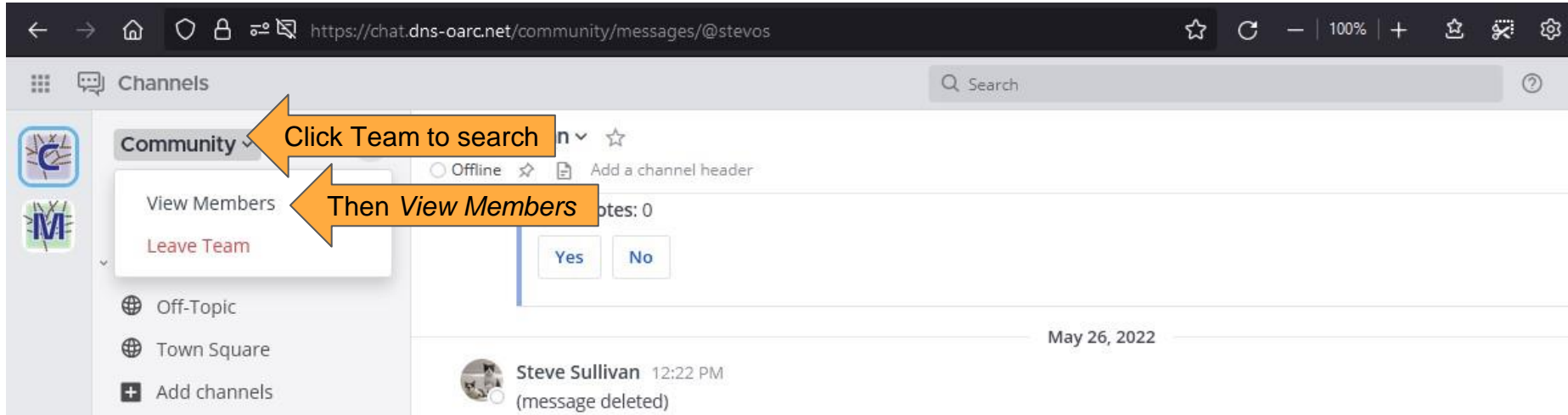
For the sake of the Community, set up your Mattermost Profile

Community Team is Public

● No moderation/vetting
   o subject to OARC's code of conduct

● DNS Experts
   o begin conversations and maintain professional relationships
   o a completed profile helps other community members know who you are

Complete Your Profiles

907 users registered as indicated in the image above.

Completed profiles make searching for others easier.

Mattermost Profile Setup - Steps

Account icon/image

a) Click on your user icon/image as indicated by the arrows

Inline icon/image

b) Click Edit profile for inline icon/image

Editable fields in Profile - Become more visible/reachable

c) Choose *Profile Settings* to edit/update

Profile

Profile Settings

Security

Profile Settings

Full Name
Steve Sullivan

Searchable

Username
stevo2

Sign-on / Handle. Searchable

Nickname
Click 'Edit' to add a nickname

Alternative name. Searchable

Position
test

Visible in profile. Non-searchable

Email
stevos@gmail.com

Sign-on. Non-searchable

Profile Picture
Image last updated Jan 12, 202

Upload user image. Non searchable

Steve Sullivan
@stevo2
test

Profile Picture

Full Name

Username

Nickname

Local Time (PST)
6:31 PM

> Message

Displaying your Natural Name

- To display one's *Natural Name*, a user must click the general settings cog wheel and choose *Display*.

- Then click *edit* for *Teammate Name Display* to choose the name you display to other Mattermost users

- Finally choose Show first and last name

Pro-Tips

1. **OARC Recommendation**
    - combine company affiliation and role into a single phrase as pictured
        - assists with establishing professional relationships

2. **Nickname field**

    - differentiates you from others with same names

        - use *View Members* to see if this is necessary.

3. Avoid a blank profile

    - Search feature defaults to mostly-unknown handles

Email admin@dns-oarc.net with any questions or if you have difficulties.