

Mattermost

- one of many OARC community services
- funded by membership fees

- Usage

- Member ↔ Member
- Member ↔ Community communications
- Facilitating coordinated responses

- Complements

- other communication channels, eg, mailing lists such as dns-operations@dns-oarc.net

- Enhances

- Workshop experience via Q & A, bi-directional dialog among attendees, speaker & presentation ratings

Server URL

OARC Mattermost URL: <https://chat.dns-oarc.net/>

Chrome, Firefox, Safari and Edge

OARC Mattermost URL

User's choice

Server URL

`https://chat.dns-oarc.net`

The URL of your Mattermost server. Must start with `http://` or `https://`.

Server Display Name

DNS-OARC MEMBERS AND COMMUNITY

The name of the server displayed on your desktop app tab bar.

This URL will also be the *Server URL* in the Mattermost desktop apps.

Server Display Name is a user-designatable only in the desktop app



By participating here and at any other DNS-OARC activities you agree to abide by the principles in the [OARC Conduct Policy](#)

Chat platform for the DNS Operations Community and OARC Members



[Forgot your password?](#)

Log in

1. Click ***Don't have an account?*** to establish an account

[Don't have an account?](#)



2. Add your (work) email

Email address

3. Choose a username

Choose a Username

① You can use lowercase letters, numbers, periods, dashes, and underscores.

4. Set Password

Choose a Password



① Must be 10-64 characters long and include both lowercase and uppercase letters, numbers, and special characters.

☐ I would like to receive Mattermost security updates via newsletter.

By subscribing, I consent to receive emails from Mattermost with product updates, promotions, and company news. I have read the [Privacy Policy](#) and understand that I can [unsubscribe](#) at any time

5. Click to create account

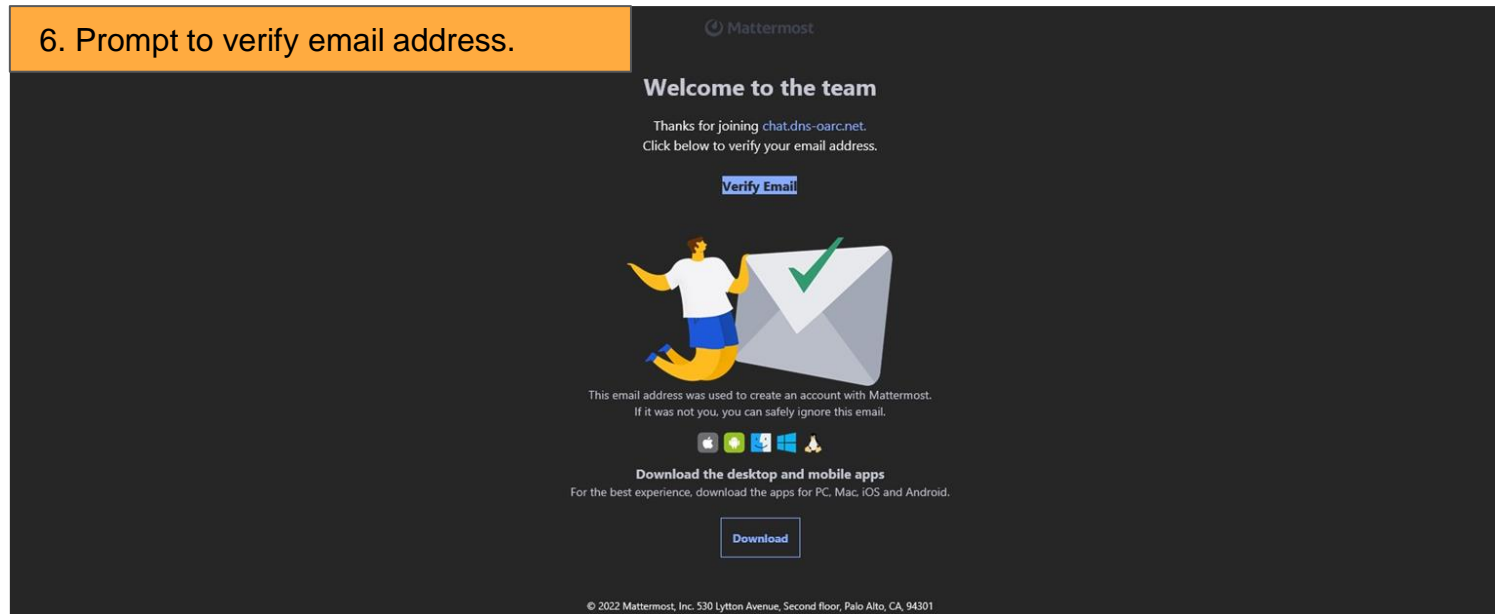
Create Account

By proceeding to create your account and use OARC Mattermost, you agree to our [Terms of Use](#) and [Privacy Policy](#). If you do not agree, you cannot use OARC Mattermost.

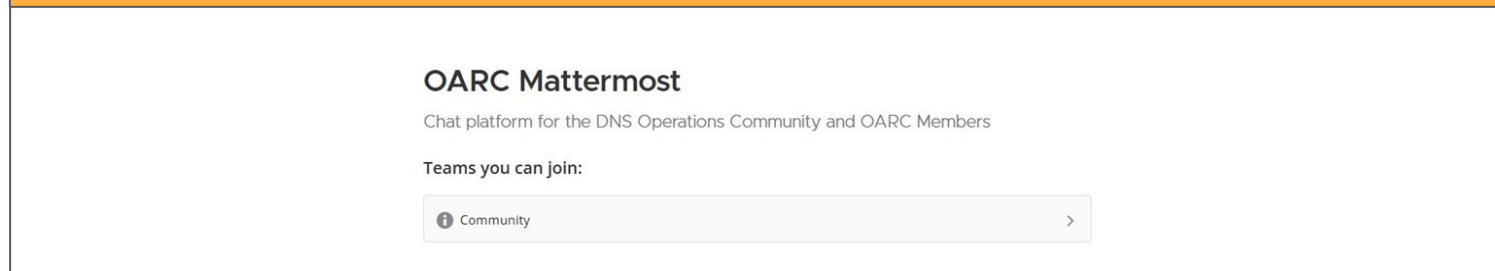
Note: If you get a notice username or email are taken, attempt password reset to see if you already have an account.

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6. Prompt to verify email address.



7. Choose a team after verification. **Community** Team: open to anyone. DNS-OARC engages the worldwide DNS-community.



Success joining Community team and adding channels

Channels

Community ▾ +

Find channels

CHANNELS

- Off-Topic
- Town Square
- Add channels
- + Create new channel
- Browse channels

Denesh Bhabuta

Community

Please remember to have your natural name and affiliation set in your profile.

Keith Mitchell 6:42 AM
CheckMyDNS <https://cmdns.dev.dns-oarc.net/> includes port testine

Rebecca Petro 10:55 AM
Early Bird registration extension annou

System 4:55 AM
@bellebaum and 2 others joined the t

Shane Kerr 11:47 AM

Browse Channels Create New Channel ✕

Search channels

29 Results ☐ Hide Joined

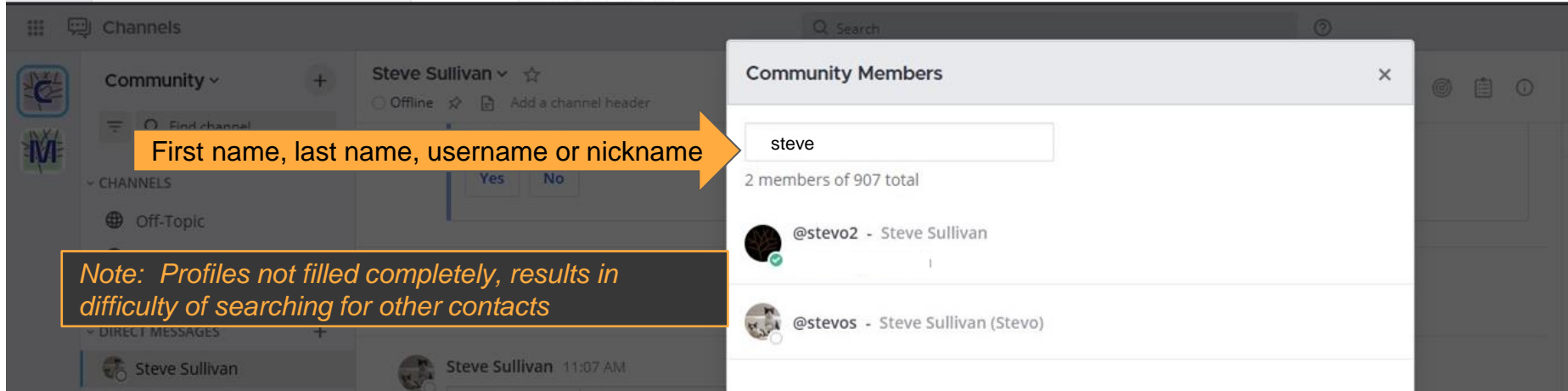
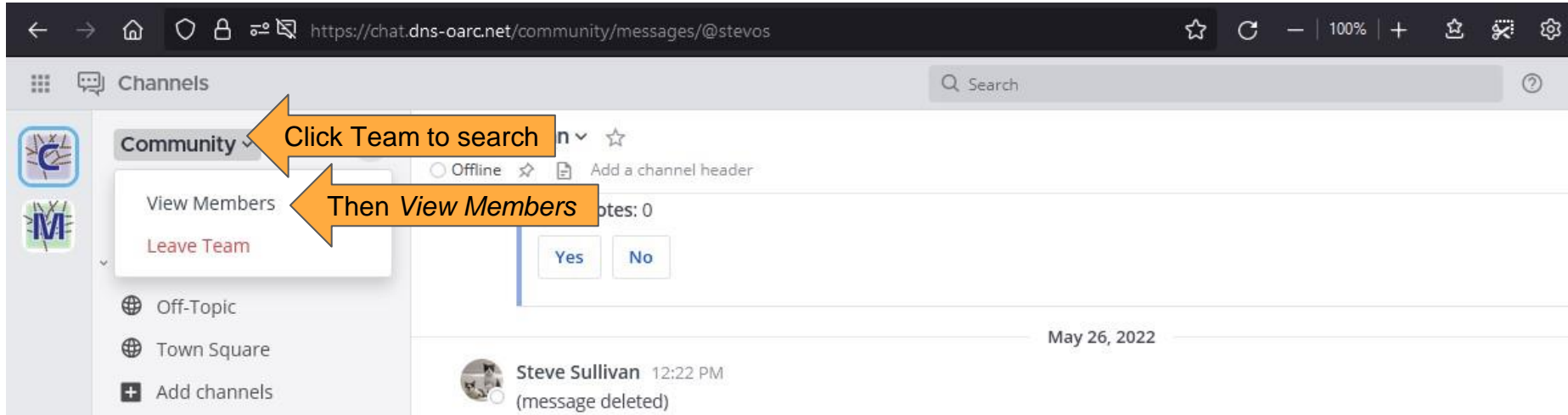
- parent-signals-dot
Parent-signaled auth DoT encryption and related topics.
- PowerDNS
Quickly find PowerDNS people if you need them. Note that #powerdns on irc.oftc.net is ...
- Town Square
General DNS chat and server-wide discussion. When using notifications, ple...
- ultradns
Somewhere to ping the people who work at Vercara / UltraDNS
- Workshops
Chat for viewers of online workshops.
- XDP & eBPF
Discuss DNS applications of XDP and eBPF.

Adding channels – eg, Workshop channel

A. Click '+' next to 'Community' or click on 'Add channels' under the Channels list and select *Browse Channels*

B. Scroll to 'Workshops' and click to add it

How do I search for others Community Members in Mattermost

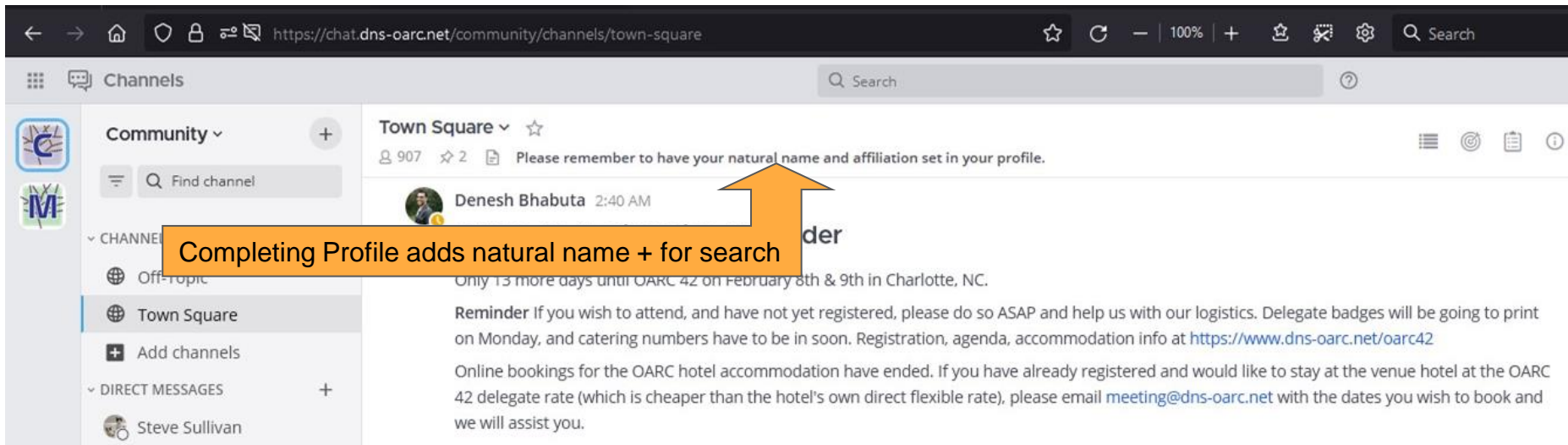


For the sake of the Community, set up your Mattermost Profile

Community Team is Public

- No moderation/vetting
 - subject to OARC's code of conduct
- DNS Experts
 - begin conversations and maintain professional relationships
 - a completed profile helps other community members know who you are

Complete Your Profiles



The screenshot shows a web browser window with the URL <https://chat.dns-oarc.net/community/channels/town-square>. The interface includes a top navigation bar with a search bar and a sidebar on the left with a 'Channels' section. The main content area displays the 'Town Square' channel, which has 907 users and 2 stars. A message from Denesh Bhabuta at 2:40 AM is visible, reminding users to complete their profiles. An orange arrow points from a text box to the 'Please remember to have your natural name and affiliation set in your profile.' message.

Community ▾ +

Find channel

CHANNELS

- Off-topic
- Town Square
- + Add channels

DIRECT MESSAGES +

- Steve Sullivan

Town Square ▾ ☆

907 ☆ 2 Please remember to have your natural name and affiliation set in your profile.

Denesh Bhabuta 2:40 AM

der

Only 13 more days until OARC 42 on February 8th & 9th in Charlotte, NC.

Reminder If you wish to attend, and have not yet registered, please do so ASAP and help us with our logistics. Delegate badges will be going to print on Monday, and catering numbers have to be in soon. Registration, agenda, accommodation info at <https://www.dns-oarc.net/oarc42>

Online bookings for the OARC hotel accommodation have ended. If you have already registered and would like to stay at the venue hotel at the OARC 42 delegate rate (which is cheaper than the hotel's own direct flexible rate), please email meeting@dns-oarc.net with the dates you wish to book and we will assist you.

Completing Profile adds natural name + for search

907 users registered as indicated in the image above.

Completed profiles make searching for others easier.

Mattermost Profile Setup - Steps

The screenshot displays the Mattermost web interface. On the left sidebar, the 'DIRECT MESSAGES' section lists several users, including 'Steve Sullivan'. An orange arrow labeled 'Inline icon/image' points to the small circular profile icon next to 'Steve Sullivan' in this list. In the center, a modal window for 'Steve Sullivan' is open, showing his profile picture, name, handle '@stevo2', and email 'stevos@gmail.com'. An orange arrow labeled 'b) Click Edit profile for inline icon/image' points to the 'Edit Profile' button at the bottom of this modal. On the right side of the interface, a dropdown menu is open, showing options like 'Set a Custom Status', 'Online', 'Away', 'Do Not Disturb', 'Offline', 'Profile', and 'Log Out'. An orange arrow labeled 'Account icon/image' points to the user's profile icon at the top of this dropdown menu. An orange box with the text 'a) Click on your user icon/image as indicated by the arrows' is positioned over the main chat area.

Account icon/image

a) Click on your user icon/image as indicated by the arrows

Inline icon/image

b) Click Edit profile for inline icon/image

Editable fields in Profile - Become more visible/reachable

c) Choose *Profile Settings* to edit/update

Searchable

Sign-on / Handle. Searchable

Alternative name. Searchable

Visible in profile. Non-searchable

Sign-on. Non-searchable

Upload user image. Non searchable

Profile

Profile Settings

Security

Full Name

Steve Sullivan

Username

stevo2

Nickname

Click 'Edit' to add a nickname

Position

test

Email

stevos@gmail.com

Profile Picture

Image last updated Jan 12, 2021

Profile Picture

Steve Sullivan

@stevo2

test

Local Time (PST)

6:31 PM

Message

Profile Picture

Full Name

Username

Nickname

Displaying your Natural Name

- To display one's *Natural Name*, a user must click the general settings cog wheel and choose *Display*.
- Then click *edit* for *Teammate Name Display* to choose the name you display to other Mattermost users
- Finally choose Show first and last name

The screenshot shows the Mattermost web interface with a settings modal open. The modal has a left sidebar with 'Notifications', 'Display', 'Sidebar', and 'Advanced'. The 'Display' section is active, showing 'Theme' and 'Clock Display' options, each with an 'Edit' link. Below these is the 'Teammate Name Display' section, which has three radio button options: 'Show username', 'Show nickname if one exists, otherwise show first and last name', and 'Show first and last name' (which is selected). At the bottom of this section is a description: 'Set how to display other user's names in posts and the Direct Messages list.' and 'Save' and 'Cancel' buttons. Four orange arrows with text labels point to specific elements: 'i) Open general settings' points to the settings cog wheel in the top right; 'ii) Choose Display' points to the 'Display' option in the settings sidebar; 'iii) Click Teammate Name' points to the 'Teammate Name Display' section header; and 'iv) Choose this option' points to the 'Show first and last name' radio button.

ii) Choose *Display*

i) Open general settings

iii) Click *Teammate Name*

iv) Choose this option

Pro-Tips

1. OARC Recommendation

- combine company affiliation and role into a single phrase as pictured
- assists with establishing professional relationships

2. Nickname field

- differentiates you from others with same names
- use *View Members* to see if this is necessary.

3. Avoid a blank profile

- Search feature defaults to mostly-unknown handles

Email admin@dns-oarc.net with any questions or if you have difficulties.

